



IN THE UNITED STATES PATENT AND TRADEMARK OFFICE

#30 / C n.8

Applicant : Johnson, et al.

) Group Art Unit 2785

Appl. No. : 08/942,402

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) John M. Carson, Reg. No. 34,303

Examiner : Norman Wright

AMENDMENT

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DEC 05 2000

Technology Center 2100

Assistant Commissioner for Patents
Washington, D.C. 20231

Dear Sir:

In response to the Office Action dated September 27, 2000, (Paper No. 28), please amend the above-identified patent application as follows.

IN THE SPECIFICATION

Please substitute new pages 10-12 for pages 10-12 of the pending application.

IN THE CLAIMS

Please cancel Claim 21, without disclaimer or prejudice.

Please amend Claim 20 as follows:

20. (Amended) A computer monitoring and diagnostic system, comprising:
- a computer, having a plurality of computer-related components, wherein the components have associated environmental and systemic conditions;
 - a plurality of sensors capable of sensing the environmental and systemic conditions, wherein the sensors are located within the computer; and

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